

JAMES MORGAN DENTON

DoD Contractor | Tech Control | CCNA, Security+, ITIL 4

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SUMMARY

DoD contractor and tech control technician, currently in Doha, relocating to the United States. Secret clearance. Day-to-day work is circuit activation, fault isolation, and vendor handoff on LAN, WAN, SATCOM, and wireless links. CCNA, CompTIA Security+, A+, ITIL 4 Foundation, and Linux Essentials. Finishing a B.S. in Network Engineering and Security at Western Governors University, with ENCOR planned before the CCNA expires in April 2027. Homelab covers Proxmox, Omada wireless, DNS, and storage.

SKILLS

- Tech control: LAN, WAN, SATCOM, wireless circuit activation and fault isolation
- Cisco: routers, switches, ASA, VLANs, OSPF, DNS/DHCP
- Wireless and transmission: Ruckus, Ubiquiti airFiber, Omada, VSAT / iDirect
- Plant and security: outside-plant fiber and copper, COMSEC, NIPR/SIPR accounts
- Systems: Linux, Proxmox, Pi-hole, Active Directory, ITIL incident and change

EXPERIENCE

Tech Control Technician II

Jul 2023 – Present

General Dynamics Information Technology

Doha, Qatar

- Activate and fault-isolate circuits on LAN, WAN, SATCOM, and wireless links in Doha.
- Configure and troubleshoot Cisco routers and switches, then hand the fault to the vendor or NOC.
- Install, maintain, and repair electronic and mechanical communications gear.
- Train junior technicians on the gear and the handoff procedure.

Field Support Representative

Oct 2020 – Jul 2023

Trace Systems

Iraq, Afghanistan, Qatar, and Syria

- Rotated through Iraq, Afghanistan, Qatar, and Syria. After the Afghanistan drawdown, covered a satellite-technician seat in Doha from January to March 2022, then returned to Iraq when a field-support slot opened.
- Installed and maintained VSATs on iDirect modems.
- Configured and troubleshooted Cisco ASA firewalls and 3560 switches, plus Ruckus wireless.
- Ran and terminated cable and tied circuits into outside-plant fiber.
- Coordinated ISP and microwave installs with CONUS engineering, the CONUS NOC, and local vendors.
- Supported SOCOM and local ASG site surveys, including travel to remote sites.

Field Service Representative

May 2020 – Oct 2020

Barbaricum

Erbil, Iraq

- Installed, maintained, and deinstalled Sound Commander and Digital Observance Ground (DOG) systems during Iraq base closures.
- Built the DOG CCTV LAN: configured cameras and switches back to the headend and ran cable in austere sites.
- Installed, configured, and maintained ISR payloads, including HD, near/mid/long-wave IR, and laser ranging, spotting, and designation.
- Fault-isolated and replaced defective mechanical, electrical, electronic, and optical components. Briefed company-level leaders on REF system status.

Electronics Technician II

Jan 2020 – May 2020

CSRA Inc.

Erbil, Iraq

- ISR payload and DOG-system work during the Iraq closure. Barbaricum took over the contract in May 2020.

Information Security Coordinator

Nov 2016 – Dec 2019

Marine Corps Recruiting

Seattle, WA

- Supported 45 recruiting stations and about 100 users across Washington, Idaho, and Montana.
- Replaced tablets with laptops for 84 users in a tech refresh across that region.
- Ran the help desk for hardware, software, and telecom faults.
- Remediated vulnerabilities from local and enterprise scans and filed compliance reports.
- Handled PII and reported security violations to the district S-6.

Technical Support Engineer

Nov 2015 – Nov 2016

Stanley Healthcare

Lincoln, NE

- Installed and troubleshot delayed-egress locks, WanderGuard, nurse-call, and Roam Alert systems.
- Ran wiring in attics and crawl spaces and checked installs against local code.
- Logged faults and parts orders in Salesforce.

Signal Support Systems Specialist

Aug 2000 – Dec 2015

U.S. Army

Fort Polk, Iraq, Korea, Fort Lewis, Afghanistan, Fort Leonard Wood

- Battalion communications NCO for FM, HF, SATCOM, and tactical LAN/WAN.
- Electronic warfare NCO in southern Afghanistan. Upgraded and maintained Thor III and Duke systems, trained vehicle crews, and kept the CREW fleet mission-capable.
- Company commo chief. Remedy tickets, NIPR and SIPR accounts, and accountability of communications gear.
- Battery commo NCO in Korea. Retrans, COMSEC, and DAGR/ASIP training.

PROJECTS

Homelab network and services

Doha, personal

Hands-on practice. Not employment.

- Omada SDN with EAP235-Wall access points, separate subnets for trusted devices, IoT, Android TV, and Pi-hole as primary DNS.
- Proxmox on a Dell OptiPlex, Plex on its own disks, and selected services published through a Cloudflare Tunnel.

EDUCATION

- Western Governors University — B.S., Network Engineering and Security. January 2025 – present.
- Code Fellows — JavaScript. 2018–2019. Team-built server-side and client-side JavaScript applications.
- Columbia College — Associate's degree, General Studies. 2014–2015.

CERTIFICATIONS

- Cisco CCNA — issued June 2021, expires April 2027
- CompTIA Security+ — issued August 2023, expires August 2029
- CompTIA A+ — issued May 2026, expires August 2029
- ITIL 4 Foundation, PeopleCert — issued September 2026, expires September 2029
- LPI Linux Essentials — issued May 2026
- U.S. Secret clearance